

Get started  
**O<sub>2</sub> Joggler**



We're better, connected



## Contents

<b>What's in the box?</b>	<b>4</b>
Getting started	6
Plugging in the O <sub>2</sub> Joggler	6
Getting connected	8
<b>O<sub>2</sub> Joggler Apps</b>	<b>12</b>
O <sub>2</sub> Calendar	12
Messages	13
Photos	14
Music	16
Videos	16

Games	17
News	18
Sport	18
Weather	18
Traffic	19
Help	20
Radio	21
Settings	22
Tools	22
On O <sub>2</sub>	22

<b>New features</b>	<b>23</b>
<b>Hints, tips and help</b>	<b>24</b>
Setting up your O <sub>2</sub> Joggler	24
Connecting wirelessly	26
<b>Registering your O<sub>2</sub> Joggler</b>	<b>31</b>
<b>Using your O<sub>2</sub> Joggler</b>	<b>32</b>
Looking after your O <sub>2</sub> Joggler	44
Settings	46
Warranty and repairs	47
<b>Updates to your O<sub>2</sub> Joggler</b>	<b>48</b>

What's in  
the box?



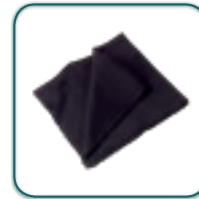
O<sub>2</sub> Joggler



Power cable



Ethernet cable for  
connecting your  
router to your  
O<sub>2</sub> Joggler if you  
don't have Wireless  
Broadband (Wi-Fi)



Cleaning cloth



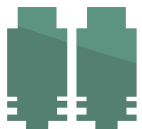


## Let's get started

Welcome to your new O<sub>2</sub> Joggler. This guide will get you up and running quickly. Keep it handy in case you need it again.

### Plug in the O<sub>2</sub> Joggler

1. Check you are connecting to a broadband internet service.  
(This won't work with dial up.)
2. Take the small end of the power cable and plug it into the back of the O<sub>2</sub> Joggler.
3. Plug the other end to a power supply.



The screen should start automatically.

As the O<sub>2</sub> Joggler is designed to be on and ready at all times there is no 'on' or 'off' button. For more help, please visit: [o2.co.uk/o2jogglerhelp](http://o2.co.uk/o2jogglerhelp) which has helpful animations showing you what to do, as shown in the picture above.



### Getting connected

Now you're plugged in, all you have to do is watch the **Set-Up Wizard** on your screen and follow the instructions. It will get you up and running.

Have the information you got with your router or broadband box handy, you'll need it to connect to your O<sub>2</sub> Joggler.

You'll need to know the network name (sometimes called the SSID) and if you have a secured router, the WEP, WPA or network key. This information is usually labelled on your router, its box or the instructions.

If you can't find this information, contact your internet service provider or go to [www.o2.co.uk/o2jogglerhelp](http://www.o2.co.uk/o2jogglerhelp)

If you don't have Wi-Fi, it will take you through steps to connect using the Ethernet cable supplied in the box.

If this is the first time you're connecting, it's best to place the O<sub>2</sub> Joggler as near to your router as possible, and away from things like microwaves which can affect the connection.



### Using your O<sub>2</sub> Joggler

It's been designed to be really simple for everyone in the family to use. Most of the time you just need to tap the screen buttons to navigate around it. Sometimes you might need to drag your finger across the screen. It only works with fingers, and you don't need to press hard.

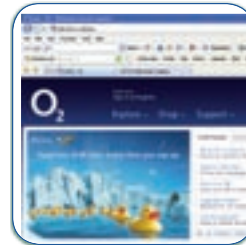
When your O<sub>2</sub> Joggler is doing more complicated tasks it might take a couple of seconds to catch up with you. Sometimes you'll see a spinning wheel in the centre of the screen. This tells you to wait while it's thinking. Have a play and you'll see how easy it is.



There's loads of things your O<sub>2</sub> Joggler can do. We call them Apps. Here's some information to get you started.

**O<sub>2</sub> Calendar** – Let everyone in your family know what's going on and who's doing what with your shared O<sub>2</sub> Calendar. You can set up and update events, add birthdays, doctor's appointments, to-do reminders, holidays – anything!

Full terms apply. See [o2.co.uk](http://o2.co.uk)



Send alerts and reminders to your friends and family who are on O<sub>2</sub> so they never forget an important appointment. You can also use your O<sub>2</sub> Calendar online from your computer.

To set up your calendar, go online. You'll need to open an O<sub>2</sub> account first, if you haven't done so already. Go to [o2.co.uk](http://o2.co.uk) and click **Register** in the top left of the page, and follow the instructions. If you have an O<sub>2</sub> account already, go to [www.o2.co.uk/o2calendar](http://www.o2.co.uk/o2calendar) to set up your family calendar.

**Messages** – We're working on a text app for sending messages to and from your O<sub>2</sub> Joggler. We'll let you know when it's ready.





**Photos** – Store and look at your family photos. You can view them from a USB memory stick. Save your favourite photos on your O<sub>2</sub> Joggler, and play them as a slide show on the screen.

1. Tap **Photos** to begin.
2. Place your memory stick into the right hand side USB slot. You can't use a stick with a password or pin code.
3. Wait a minute for the USB button in the top left to light up. Tap it, and the photo thumbnail images will appear.
4. Tap the little boxes by each thumbnail to select the ones you want to copy.



5. Tap the **Copy** button and follow the on screen instructions.

Once you've added photos, to play a slideshow:

1. Tap any image and it will expand
2. Tap it again, and a toolbar appears at the bottom
3. Tap the **Play** button to play all your saved photos in a slide show. You can change the speed of this slide show in the Display Mode, and also select the best fit for the image on screen.

Your O<sub>2</sub> Joggler has up to 1GB of memory, which means it can store about 250 photos. For more information go to [o2.co.uk/o2jogglerhelp](http://o2.co.uk/o2jogglerhelp)



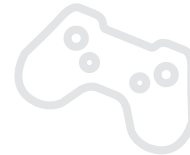


**Music and Video** – Just like your photos, you can play and save some of your favourite tunes and videos on your O<sub>2</sub> Joggler.

Tap **Music** or **Video** and follow the same instructions as for photos on page 14-15 to add some music or videos to your O<sub>2</sub> Joggler.

Your O<sub>2</sub> Joggler recognises the most common audio file types: MP3, WAV, WMA.

Please note that the O<sub>2</sub> Joggler doesn't play iTunes music files.



It also plays many video file types: MPEG-2, MPEG-4 part 2, MPEG-4 part 10 (H.264), WMV 9, DivX, VC1, FLV.

When you're watching a video, you may need to tap it to expand it to the largest possible size.

You can connect to your home PC via Wi-Fi and access your photos, videos or music, to play them on your O<sub>2</sub> Joggler. There are a few steps you need to take to make this happen. To find out more, go to

[o2.co.uk/o2jogglerhelp](http://o2.co.uk/o2jogglerhelp)

**Games** – Challenge yourself to a game of Sudoku.

1GB internal memory limit.



**News and Sports** – Catch up with the latest headlines from Sky, which are updated frequently, day and night.

**Weather** – Live forecasts from Sky so you're always prepared come rain or shine. By default it's set to London. To change the location to a town or city nearest to you tap **Location** and choose from the list. You can check the weather for major world cities from here too.

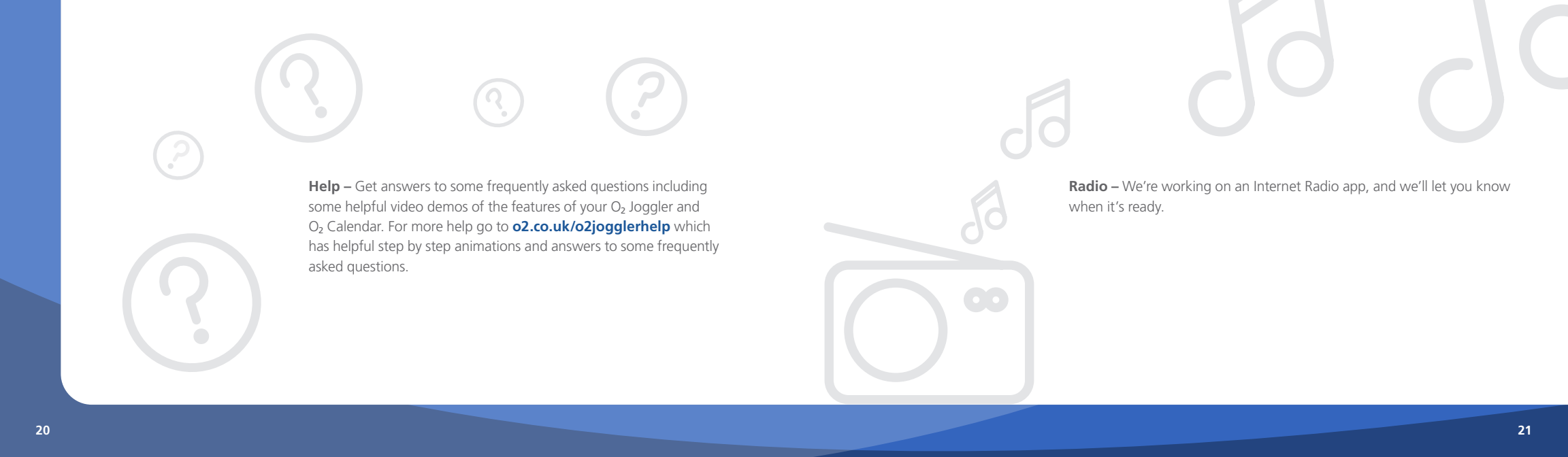


**Traffic** – Live traffic updates from Trafficmaster for the major motorways and trunk roads so you'll spend less time stuck in a jam.

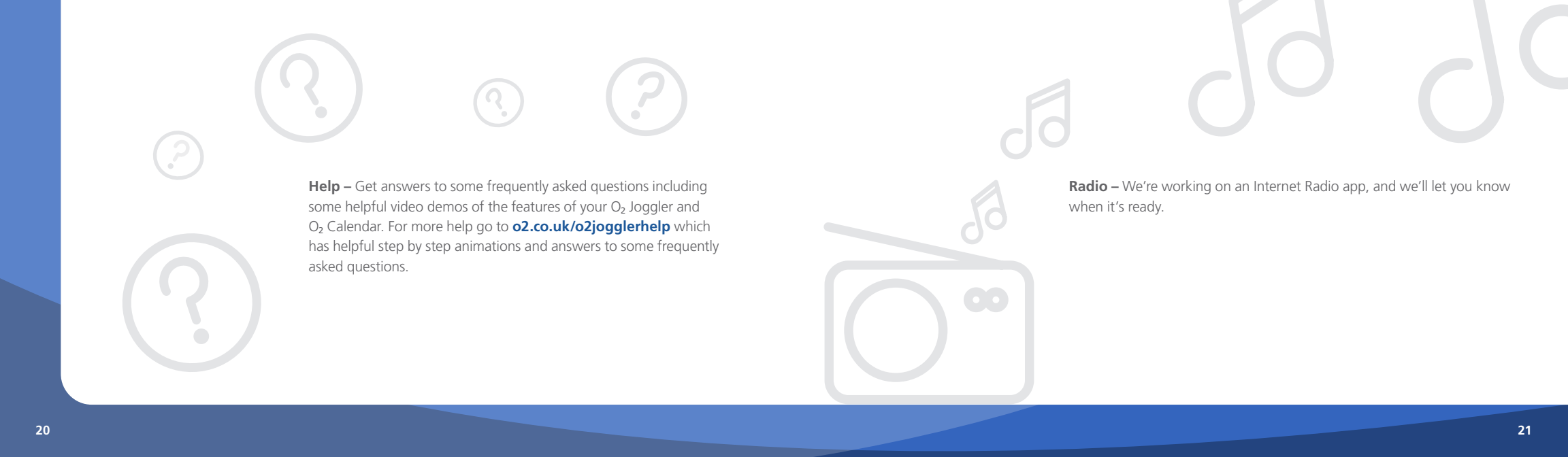
This shows the road speeds of major roads where the traffic is slow. It also shows the direction of the problem with arrows, and is colour coded depending on the traffic speed. Zoom in with the **+** button, or **-** to zoom out. Drag the map with your finger to move around the UK.

Currently there's no service in Northern Ireland. To see any updates, go back to **Home** and then back into **Traffic** to see if anything has changed.

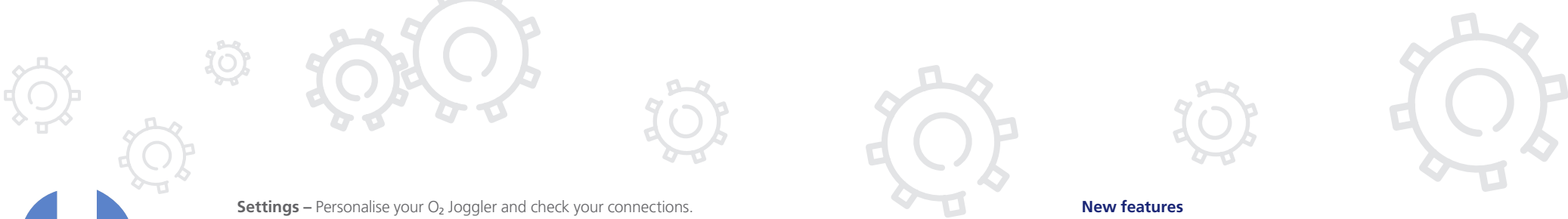
All features are subject to network coverage in your area.



**Help** – Get answers to some frequently asked questions including some helpful video demos of the features of your O<sub>2</sub> Jogger and O<sub>2</sub> Calendar. For more help go to [o2.co.uk/o2joggerhelp](http://o2.co.uk/o2joggerhelp) which has helpful step by step animations and answers to some frequently asked questions.



**Radio** – We're working on an Internet Radio app, and we'll let you know when it's ready.



**Settings** – Personalise your O<sub>2</sub> Jogger and check your connections. You can change the clock time, volume and screen brightness. You can also set up the screensaver to show your photos:

1. Tap **Settings**
2. Tap **Screensaver** on the second page of **Settings**
3. Tap **Photo Slideshow** and **Save**.

**Tools** – Little extras, like a clock and calculator.

**On O<sub>2</sub>** – Find out more about our products, services and offers which are updated regularly.

### **New features**

We're looking for ways to keep your O<sub>2</sub> Jogger fresh and up-to-date. From time to time, we will send it new apps or improvements to existing apps. When this happens you will see a message from O<sub>2</sub> appear on your screen.

There's a slot in the back of your O<sub>2</sub> Jogger for speakers, and we're working on some speakers that will be fully compatible with your O<sub>2</sub> Jogger.

## Hints, tips and help

Here are a few tips to help you out. There's a lot more information available online including some help animations at [o2.co.uk/o2jogglerhelp](https://o2.co.uk/o2jogglerhelp)

### Setting up your O<sub>2</sub> Joggler

**Q** – What do I do if something is missing (could be power supply, Ethernet cable, cleaning cloth).

**A** – If you bought this through a Retail store then please go back to the store. If you bought it online or through O<sub>2</sub> Customer Service please check the returns information at [o2.co.uk/o2joggler](https://o2.co.uk/o2joggler)

**Q** – I've plugged my O<sub>2</sub> Joggler in, but there's nothing on screen?

**A** – Check that the power cable is plugged in at the wall and into the back of your O<sub>2</sub> Joggler, and that the plug is switched on. It will take a minute or two to start up. If the screen still remains blank, try your O<sub>2</sub> Joggler in a different power socket.

The background of the entire spread features a light blue and white geometric pattern. Scattered across this background are various icons: some are question marks inside circles, and others are the 'O2' logo inside squares. The icons are in different shades of blue and grey, creating a subtle, thematic pattern.

**Q** – How do I connect wirelessly (Wi-Fi)?

**A** – The **Set-Up Wizard** will show you how to connect, and this should start automatically once your O<sub>2</sub> Joggler is plugged in. If this doesn't happen, turn it off, wait a minute and then turn it on again.

**Q** – When I search for available networks, my O<sub>2</sub> Joggler shows a number of available Wi-Fi networks to connect to. How do I know which is mine?

**A** – Look for the name, known as the SSID, labelled somewhere on your router. Your internet service provider should have provided you with this information.



**Q** – How do I find my WEP, WPA or network key?

**A** – Most wireless routers have the WEP key labelled on the bottom or the side of the router. It's often called the network key and is usually a combination of numbers and letters. It secures your wireless broadband so other people can't use it. If you can't find the WEP key, or it doesn't work when you enter it into your O<sub>2</sub> Joggler, go to [o2.co.uk/o2jogglerhelp](http://o2.co.uk/o2jogglerhelp) – or you could contact your internet service provider.

**Q** – I can't get my O<sub>2</sub> Joggler to connect to my Wi-Fi. What do I do?

**A** – Wi-Fi interference can be caused by a number of things; distance from your Wi-Fi router, thick walls, and electrical appliances such as microwaves. If you've tried a few different locations near your router and it's not working try connecting via the "wired" method:

1. Plug the black Ethernet cable into the back of your router
2. Plug the other end into the back of your O<sub>2</sub> Joggler
3. Turn on your O<sub>2</sub> Joggler and after a couple of minutes the **Set-Up Wizard** will restart
4. Follow the on-screen instructions.



**Q** – We've had a power cut, what will happen to my O<sub>2</sub> Joggler?

**A** – Once your power supply is working again, your O<sub>2</sub> Joggler will restart. It will automatically find the last Wi-Fi network it was attached to, and re-attach itself. If it doesn't, unplug it and start again.

## Registering your O<sub>2</sub> Joggler

**Q** – Why am I being asked for my contact details?

**A** – We will securely store your contact details to be used if you need to contact our customer service team.

**Q** – How do I change my contact details?

**A** – You will need to do a factory reset on your O<sub>2</sub> Joggler and go through the initial set up process. See [o2.co.uk/o2jogglerhelp](https://o2.co.uk/o2jogglerhelp) for more information.



The background of the entire page is decorated with various icons. There are several diamond-shaped icons containing the chemical formula 'O2' and several circular icons containing a question mark. These icons are scattered across the page, with some appearing larger and more prominent than others. The overall theme is related to oxygen (O2) and user questions.

## Using Your O<sub>2</sub> Joggler

**Q** – Can I use a stylus or pen on the screen?

**A** – No. Your O<sub>2</sub> Joggler is entirely touch screen, and will only work with your fingers. It's pretty sensitive, you don't have to press hard.

**Q** – How do I navigate around?

**A** – Your O<sub>2</sub> Joggler shows information which we call applications or apps. Tapping any button will open the app, tapping the **Home** button (which will always be in the top left corner) will close it and return you to the home screen. Tapping the **arrow keys** will scroll in the direction that they point; keep tapping to advance them further.

Sometimes you might have to drag things with your finger, such as the UK map in Traffic. Usually you should see the information displayed immediately, but sometimes there may be a little wait. Don't tap anything if you see the wait wheel spinning in the centre of the screen. If your screen freezes for any reason, just unplug it and plug it in again.

The background of the entire spread is decorated with various icons. On page 34, there are several circular icons containing a question mark and diamond-shaped icons containing the 'O2' logo. On page 35, the same icons are present, along with a large circular icon containing a question mark in the bottom left corner.

**Q** – How do I get on the internet?

**A** – You can't browse the internet from your O<sub>2</sub> Joggler.

**Q** – How does the Traffic work?

**A** – Trafficmaster provides real time information (subject to Trafficmaster's coverage) on traffic hotspots on main motorway and trunk roads around the UK (not currently in Northern Ireland). It will tell you if the traffic on a certain main road is slow, showing little icons with the road speed. If no speed is showing, that's good news – no traffic jam is being detected.

The arrows point in the direction where there are traffic problems. Navigate around the map by dragging it with your finger. Tap to centre, use the **+** and **-** buttons to zoom in and out of the map. What you see is up to the minute, so to update the map, tap **Home** and then go back into **Traffic** to refresh the information.

The background of the entire spread is decorated with various icons. There are several circular icons containing a question mark, and several diamond-shaped icons containing the chemical formula O<sub>2</sub>. These icons are scattered across the white background of both pages. On the left side of page 36, there is a large, dark blue circular graphic containing a white question mark.

**Q** – How does News, Sport and Weather work?

**A** – Sky provides the content and we display it on your O<sub>2</sub> Joggler. It's updated frequently, day and night.

**Q** – How do I update my weather location?

**A** – You can change your weather location to a town or city nearest you. Just tap **Location** to find the list of places; there are about 80 on the list. You can also see the weather for major cities around the world.



**Q** – How do I add photos, videos or music to my O<sub>2</sub> Joggler?

**A** – Save them from your home PC onto a USB memory stick (this must not be password or pin protected).

1. Plug it into the right hand side slot of your O<sub>2</sub> Joggler.
2. Tap the relevant button (e.g. **Photos**). The USB button on screen will light up when it has read the memory stick; this may take up to a minute.
3. Tap it, and your photos and videos will appear as thumbnail images. (Your music will appear in a list.)
4. Select and add some of your favourites to the O<sub>2</sub> Joggler.

It has a memory of up to 1GB, so for example, it could store around 250 pictures, file size dependent. You can also delete them by selecting the thumbnail image and tapping **Remove**.

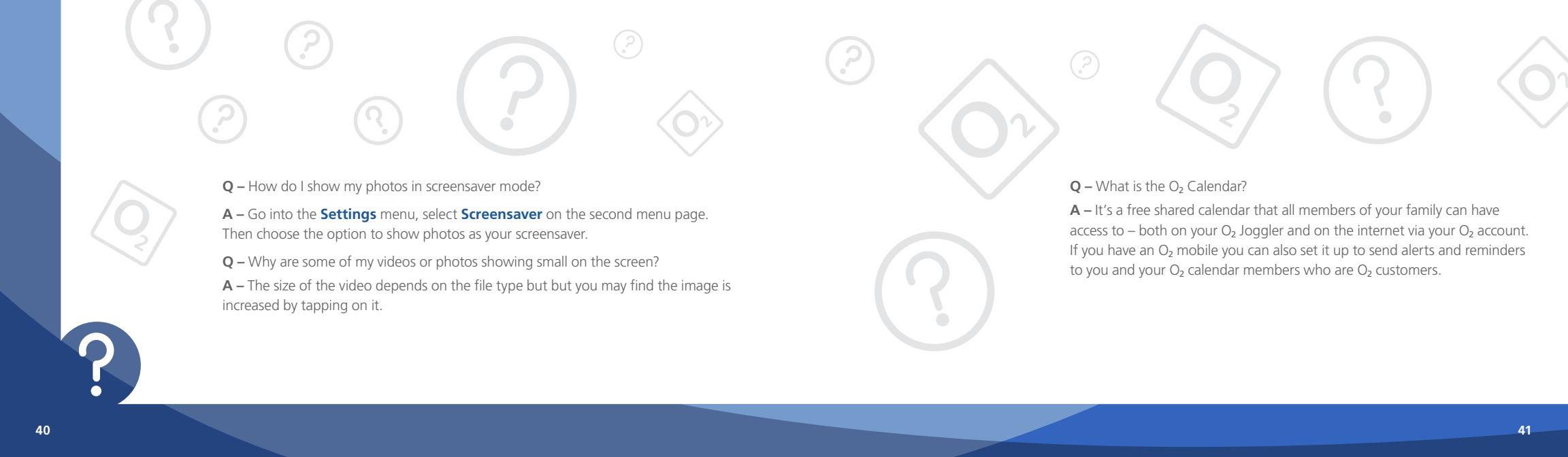
**Q** – What types of music and video files does my O<sub>2</sub> Joggler support?

**A** – It supports many of the common ones:

Audio: MP3, WAV, WMA

Video: MPEG-2, MPEG-4 part 2, MPEG-4 part 10 (H.264), WMV 9, DivX, VC1, FLV

Please note that the O<sub>2</sub> Joggler doesn't support or play iTunes music files.

The background of the entire spread features a pattern of light gray question marks and O2 logos. Some are inside circles, some inside diamonds, and some are just the symbols themselves. The logos are scattered across the white background, with a higher concentration near the top and bottom edges.

**Q** – How do I show my photos in screensaver mode?

**A** – Go into the **Settings** menu, select **Screensaver** on the second menu page. Then choose the option to show photos as your screensaver.

**Q** – Why are some of my videos or photos showing small on the screen?

**A** – The size of the video depends on the file type but but you may find the image is increased by tapping on it.

**Q** – What is the O<sub>2</sub> Calendar?

**A** – It's a free shared calendar that all members of your family can have access to – both on your O<sub>2</sub> Joggler and on the internet via your O<sub>2</sub> account. If you have an O<sub>2</sub> mobile you can also set it up to send alerts and reminders to you and your O<sub>2</sub> calendar members who are O<sub>2</sub> customers.

The background of the entire spread is decorated with various O2 logos and question marks. On page 42, there are several O2 logos (diamonds with 'O2') and question marks (circles with '?'). A large white question mark is inside a dark blue circle in the bottom left corner. On page 43, the pattern continues with more O2 logos and question marks scattered across the top and sides.

**Q** – How do I set up my O<sub>2</sub> Calendar?

**A** – You will need to have access to the internet and an O<sub>2</sub> account. Follow the simple online instructions, and once completed you will be able to view and use your calendar on your O<sub>2</sub> Joggler and online and make changes or updates on either. Check the online help pages at [www.o2.co.uk/o2calendarhelp](http://www.o2.co.uk/o2calendarhelp) for more information.

**Q** – I'm not an O<sub>2</sub> Mobile or Broadband customer – can I still have an O<sub>2</sub> account?

**A** – Yes, if you have a mobile phone (on any UK network) you can have an account. Go to [o2.co.uk](http://o2.co.uk) for more details and to register.

The background of the entire spread features a pattern of light gray icons. These include the chemical formula O<sub>2</sub> inside a diamond shape and a question mark inside a circle. The icons are scattered across the white background, with some appearing larger than others. On the far left of page 44, there is a dark blue circular graphic containing a white question mark.

### Looking after your O<sub>2</sub> Joggler

**Q** – How do I clean the screen on my O<sub>2</sub> Joggler?

**A** – Use the cleaning cloth provided in the box to wipe finger marks from the screen. Always use this cloth dry. Don't spray any cleaning products on the screen or get it wet. Your O<sub>2</sub> Joggler is pretty robust, but it must be treated like any other electronic device, so avoid dropping it, or placing it near anything hot, cold or wet.

**Q** – Should I unplug my O<sub>2</sub> Joggler overnight?

**A** – It's fine to leave it on all the time, so it's ready for you whenever you need it. If you don't touch the screen for 10 minutes, it will go into screensaver mode. After an hour or so it will go into sleep mode, where the screen will be almost blank and you'll just need to tap it to wake it up again. Your O<sub>2</sub> Joggler has low power consumption, approximately the same as a clock radio.

The background of the entire spread features a pattern of light grey O2 logos and question marks. On page 46, there is a large white question mark inside a dark blue circle in the bottom left corner. The logos and question marks are scattered across the white background of both pages.

## Settings

**Q** – How do I turn the sound on or off?

**A** – Tap the **Settings** menu and select **Audio**. You'll find the option for turning the sound on or off, and also for making the screen brighter.

**Q** – How do I change the clock time?

**A** – Tap **Settings**, tap to the second menu page, and then tap **Date & Time**.

## Warranty and Repairs

Your O<sub>2</sub> Jogger has an 18 month warranty.

**Q** – My O<sub>2</sub> Jogger doesn't work. What should I do?

**A** – If you purchased your O<sub>2</sub> Jogger from an O<sub>2</sub> store, take it back with proof of purchase and as much of the original packaging that you have. The retail staff will decide whether to send your O<sub>2</sub> Jogger to be fixed. If it's still in warranty and appropriate, they will arrange a replacement. If you purchased your O<sub>2</sub> Jogger online or through Customer Service please go to [o2.co.uk/o2jogger](https://o2.co.uk/o2jogger)



The background of the entire spread features a light blue and white geometric pattern. Scattered across this pattern are various icons: some are question marks inside circles, and others are the 'O2 Joggler' logo (a diamond shape with 'O2' inside) tilted at different angles. On the left side of page 48, there is a dark blue circular graphic containing a white question mark.

## Updates to your O<sub>2</sub> Joggler

**Q** – My O<sub>2</sub> Joggler is showing a message asking if I want to install something new, what do I do?

**A** – From time to time we will make new applications available to you for your O<sub>2</sub> Joggler. Choose **Yes**, and the new software will install itself on your device automatically. We recommend you always choose **Yes** so your O<sub>2</sub> Joggler is as up to date as it can be.

**Q** – Can I install new apps or accessories on my O<sub>2</sub> Joggler?

**A** – You will only be able to accept new applications that we make available to you. We recommend that no hardware other than a USB memory stick is used with your O<sub>2</sub> Joggler as it might not work properly.

We're working on updates for your O<sub>2</sub> Joggler with new fun and useful apps and external speakers.



We hope that you've found this quick start-up guide useful.  
Remember there's lots more information and news online  
at **[o2.co.uk/o2jogglerhelp](http://o2.co.uk/o2jogglerhelp)**

**o2.co.uk**

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